





Job Role: Laundry Supervisor

Job Role Code: THC/Q0210

Job Role Version: 3.0

Sl.No.	Question	Option 1
1	What is the first step a laundry supervisor should take to ensure adequate staffing?	Assign tasks randomly to available staff
2	Identify the Training activity shown in the image given below: 	Drying process
3	A conflict arises between staff members regarding use of shared woodworking machines. What is the best technical resolution for the same?	Allow first-come-first-use without planning
4	What information is essential in payroll records for laundry staff?	Machine serial numbers

5	<p>Identify the uses of given chemical shown in the image given below:</p> 	Lift heavy grease by raising pH
6	A laundry supervisor notices that older detergent stock is left unused while new stock is being issued. What should the supervisor do in the given scenario?	Use new stock first
7	What is the correct method for storing laundry chemicals in a laundry facility?	Mix all chemicals in one container
8	Which method helps ensure accuracy of month-end inventory records?	Estimating based on last month
9	Which method can improve washing machine efficiency in a commercial laundry?	Increasing water temperature without limit



10	Identify which image shown clean laundry area?	
11	Which action ensures optimal fabric softener use?	Add softener to every load regardless of type
12	<p>Arrange the following steps in sequence for ensuring guest clothes are washed as per prescribed standard:</p> <p>i) Segregate clothes as per fabric type ii) Check care labels and instructions iii) Load washing machine with correct program iv) Inspect garments after washing</p>	ii → i → iii → iv
13	<p>Identify the laundry process shown in the image given below:</p> 	Chemical Dispensing
14	Arrange the following steps to handle a stain removal issue reported by a customer:	D → A → B → C

14	A. Apply stain removal process B. Select the appropriate treatment C. Identify the type of stain D. Check the results and repeat if necessary	D → A → B → C
15	How should a Laundry Supervisor communicate with a guest after resolving an issue?	Politely and clearly

Valid Till (Qualification) : 31/01/2027

Option 2	Option 3
Assess workload and required staff for each shift	Allow staff to decide their working hours
Ironing	Sorting and inspection
Lock the machine for the day	Prepare a machine usage schedule and allocate time slots
Employee name, hours worked, wages	Type of detergent used

Increase water hardness to trap dirt	Dissolve tough oils and food fats
Discard old stock	Follow FIFO method
Store chemicals in open containers	Keep chemicals near washing machines
Recording only received items	Cross-checking physical stock with records
Reducing detergent below recommended levels	Overloading machines to save time

	
<p>Use excess softener to improve feel</p>	<p>Follow machine dosage instructions and fabric requirements</p>
<p>i → ii → iii → iv</p>	<p>iii → i → ii → iv</p>
<p>Drying</p>	<p>Ironing & Folding</p>
<p>C O N T A I N S</p>	<p>A N S W E R S</p>

$C \rightarrow B \rightarrow A \rightarrow D$

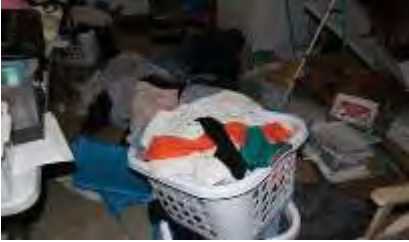
$A \rightarrow B \rightarrow C \rightarrow D$

Rudely and quickly

Casually without details

Option 4	Correct Option
Hire new staff immediately	2
Cloth Washing	3
Remove machine from workshop	3
Laundry load weight	2

Remove deep stains and sanitize fabrics	3
Mix all stocks together	3
Store chemicals in labelled, designated storage areas	4
Counting only high-value items	3
Optimizing load size according to machine capacity	4

	<p>2</p>
<p>Apply softener manually to only one part of the load</p>	<p>3</p>
<p>ii → iii → i → iv</p>	<p>1</p>
<p>Sorting & Inspection</p>	<p>3</p>
<p>P A C D</p>	<p>2</p>

$B \rightarrow A \rightarrow C \rightarrow D$	2
Through another guest	2